

Dell Payments for all accounts

11/30/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
11/30/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$54.39
11/30/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
11/16/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
11/16/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$54.39
11/16/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
10/19/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$115.00
10/19/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$282.69
10/5/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
10/5/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$54.39
10/5/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
9/18/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
9/18/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$217.56
9/18/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
9/4/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
9/4/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$54.39
9/4/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$163.17
9/4/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
8/24/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
8/24/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
8/11/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
8/11/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
8/3/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$115.00
7/28/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
7/28/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
7/14/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$23.00
7/14/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
1/30/2009 AUTOMATED DEBIT DELL BUSINESS ONLINE PMT	\$27.52
1/28/2009 AUTOMATED DEBIT DFS LEASE ONLINE PMT	\$278.73
	\$4,132.80

		Column 1	Column 2
December 2008	Lease 1	\$54.39	
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
January	Lease 1	\$54.39	
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
February	Lease 1	\$54.39	
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
March	Lease 1	\$54.39	
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
April	Lease 1	\$54.39	
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
May	Lease 1	\$54.39	
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
June	Lease 1	\$54.39	
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
July	Lease 1	\$54.39	
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
August	Lease 1	\$54.39	\$54.39
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
September	Lease 1	\$54.39	\$54.39
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
October	Lease 1	\$54.39	\$54.39
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
November	Lease 1	\$54.39	\$54.39
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
December, 2009	Lease 1	\$54.39	\$54.39
	Lease 2	\$278.73	\$278.73
	Biz Credit	\$23.00	\$23.00
		\$4,296.44	\$3,915.71

baba

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From: Reed\_West@Dell.com  
Sent: Monday, October 19, 2009 1:34 PM  
Subject: Not read: 4th Attempt: Account Status: DE BABBASS MERCHANTS OF WA

Your message

To: Holliday, Bradley  
Cc: West, Reed; Peebles, Scott; Rose, Noelle; Semmelmann, Micah;  
Banerjee, Sukanya; US\_DFS\_SMB\_Resolution; [afrofund@hotmai.com](mailto:afrofund@hotmai.com); US DFS  
BSDT COLLECTIONS  
Subject: RE: 4<sup>th</sup> Attempt: Account Status: DE BABBASS MERCHANTS OF WA  
Sent: Mon, 19 Oct 2009 10:22:14 -0500

was deleted without being read on Mon, 19 Oct 2009 12:34:18 -0500

baba

---

**From:** Reed\_West@Dell.com  
**Sent:** Monday, October 19, 2009 1:17 PM  
**Subject:** Not read: 4th Attempt: Account Status: DE BABBASS MERCHANTS OF WA

Your message

**To:** Holliday, Bradley  
**Cc:** West, Reed; Peebles, Scott; Rose, Noelle; Semmelmann, Micah;  
Banerjee, Sukanya; US\_DFS\_SMB\_Resolution; [afrofunds@hotmail.com](mailto:afrofunds@hotmail.com); US DFS  
BSDT COLLECTIONS  
**Subject:** RE: 4<sup>th</sup> Attempt: Account Status: DE BABBASS MERCHANTS OF WA  
**Sent:** Mon, 19 Oct 2009 09:58:18 -0500

was deleted without being read on Mon, 19 Oct 2009 12:16:48 -0500

baba

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**From:** Micah\_Semmelmann@Dell.com  
**Sent:** Monday, October 19, 2009 11:41 AM  
**Subject:** Not read: 4th Attempt: Account Status: DE BABBASS MERCHANTS OF WA

Your message

**To:** Holliday, Bradley  
**Cc:** West, Reed; Peebles, Scott; Rose, Noelle; Semmelmann, Micah;  
Banerjee, Sukanya; US\_DFS\_SMB\_Resolution; [afrofunds@hotmail.com](mailto:afrofunds@hotmail.com); US DFS  
BSDT COLLECTIONS  
**Subject:** RE: 4<sup>th</sup> Attempt: Account Status: DE BABBASS MERCHANTS OF WA  
**Sent:** Mon, 19 Oct 2009 09:58:18 -0500

was deleted without being read on Mon, 19 Oct 2009 10:41:15 -0500

baba

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**From:** Scott\_Peebles@Dell.com  
**Sent:** Friday, October 02, 2009 8:37 AM  
**Subject:** Not read: Point of Correction: Dell Financial Services Post SaleCase# 628879(KMM100516581I57L0KM)

Your message

**To:** Holliday, Bradley  
**Cc:** [IMCEAMAILTO-baba+40wazobia+2Ecom@Dell.com](mailto:IMCEAMAILTO-baba+40wazobia+2Ecom@Dell.com); Peebles, Scott; Rose, Noelle; Semmelmann, Micah; Banerjee, Sukanya; [US\\_DFS\\_SMB\\_Resolution](mailto:US_DFS_SMB_Resolution); [afrofunds@hotmail.com](mailto:afrofunds@hotmail.com)  
**Subject:** RE: Point of Correction: Dell Financial Services Post SaleCase#628879(KMM100516581I57L0KM)  
**Sent:** Mon, 28 Sep 2009 10:10:15 -0500

was deleted without being read on Fri, 2 Oct 2009 07:37:04 -0500

baba

---

**From:** Scott\_Peebles@Dell.com  
**Sent:** Friday, October 02, 2009 8:37 AM  
**Subject:** Not read: Point of Correction: Dell Financial Services Post SaleCase# 628879(KMM100516581157L0KM)

Your message

**To:** Holliday, Bradley  
**Cc:** [IMCEAMAILTO-baba+40wazobia+2Ecom@Dell.com](mailto:IMCEAMAILTO-baba+40wazobia+2Ecom@Dell.com); Peebles, Scott; Rose, Noelle; Semmelmann, Micah; Banerjee, Sukanya; [US\\_DFS\\_SMB\\_Resolution; afrofund@hotmai.com](mailto:US_DFS_SMB_Resolution; afrofund@hotmai.com)  
**Subject:** RE: Point of Correction: Dell Financial Services Post SaleCase#628879(KMM100516581157L0KM)  
**Sent:** Mon, 28 Sep 2009 10:10:15 -0500

was deleted without being read on Fri, 2 Oct 2009 07:37:04 -0500

baba

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**From:** Ricardo\_Garcia@Dell.com  
**Sent:** Tuesday, May 26, 2009 2:25 PM  
**Subject:** Not read: Update - SOR-Customer Name: DE BABBASS MERCHANTS OF WA, INC./DellCustomer Number: 97344280/ Case # 545378

Your message

**To:** Garcia, Ricardo; Gomez, Victoria  
**Cc:**  
**Subject:** Update - SOR-Customer Name: DE BABBASS MERCHANTS OF WA, INC./DellCustomer Number:97344280/ Case # 545378  
**Sent:** Fri, 22 May 2009 21:09:46 -0500

was deleted without being read on Tue, 26 May 2009 13:24:43 -0500



baba

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**From:** Roberta\_McBath@Dell.com  
**Sent:** Wednesday, March 25, 2009 3:07 PM  
**Subject:** Not read: FW: DFS Post Sales Case 436482 - bank Payment

Your message

**To:** Saldana, Alicia; McBath, Roberta; Lanning, Heidi; Price,  
TytaNisha  
**Cc:**  
**Subject:** RE: FW: DFS Post Sales Case 436482 - bank Payment  
**Sent:** Wed, 18 Mar 2009 05:34:26 -0500

was deleted without being read on Wed, 25 Mar 2009 14:07:20 -0500

baba

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**From:** Alicia\_Saldana@Dell.com  
**Sent:** Friday, March 20, 2009 2:20 PM  
**Subject:** Not read: FW: DFS Post Sales Case 436482 - bank Payment

Your message

**To:** McBath, Roberta  
**Cc:** Saldana, Alicia; Lanning, Heidi; Price, TytaNisha  
**Subject:** RE: FW: DFS Post Sales Case 436482 - bank Payment  
**Sent:** Thu, 19 Mar 2009 15:07:35 -0500

was deleted without being read on Fri, 20 Mar 2009 13:20:27 -0500

baba

---

**From:** Heidi\_Lanning@Dell.com  
**Sent:** Thursday, March 19, 2009 6:34 PM  
**Subject:** Not read: FW: DFS Post Sales Case 436482 - bank Payment

Your message

**To:** Saldana, Alicia  
**Cc:** McBath, Roberta; Lanning, Heidi; Price, TytaNisha  
**Subject:** RE: FW: DFS Post Sales Case 436482 - bank Payment  
**Sent:** Thu, 19 Mar 2009 10:45:53 -0500

was deleted without being read on Thu, 19 Mar 2009 17:34:23 -0500

baba

---

**From:** Heidi\_Lanning@Dell.com  
**Sent:** Monday, March 02, 2009 8:11 AM  
**Subject:** Not read: FW: DFS Post Sales Case 436482 - bank Payment

Your message

**To:** McBath, Roberta  
**Cc:** Saldana, Alicia; Lanning, Heidi; [baba@wazobia.com](mailto:baba@wazobia.com); Price, TytaNisha  
**Subject:** Re: FW: DFS Post Sales Case 436482 - bank Payment  
**Sent:** Sun, 1 Mar 2009 08:33:31 -0600

was deleted without being read on Mon, 2 Mar 2009 07:10:52 -0600

baba

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**From:** Heidi\_Lanning@Dell.com  
**Sent:** Thursday, February 26, 2009 3:30 PM  
**Subject:** Not read: 97344280 - DBA GATEWAY SYSTEM

Your message

**To:** McBath, Roberta  
**Cc:** Lanning, Heidi; [folabami@hotmail.com](mailto:folabami@hotmail.com)  
**Subject:** 97344280 - DBA GATEWAY SYSTEM  
**Sent:** Thu, 26 Feb 2009 14:21:49 -0600

was deleted without being read on Thu, 26 Feb 2009 14:30:02 -0600

baba

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From: Heidi\_Lanning@Dell.com  
Sent: Sunday, December 21, 2008 9:41 PM  
Subject: Not read: DCN 97344280 DE BABBASS MERCHANTS OF WA, INC.

Your message

To: Saldana, Alicia  
Cc: McBath, Roberta; Lanning, Heidi  
Subject: RE: DCN 97344280 DE BABBASS MERCHANTS OF WA, INC.  
Sent: Sat, 20 Dec 2008 19:58:54 -0600

was deleted without being read on Sun, 21 Dec 2008 20:41:06 -0600

baba

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**From:** Heidi\_Lanning@Dell.com  
**Sent:** Wednesday, December 17, 2008 2:10 PM  
**Subject:** Not read: STILL WAITING: Outstanding Issues

Your message

**To:** Saldana, Alicia  
**Cc:** McBath, Roberta; Lanning, Heidi  
**Subject:** STILL WAITING: Outstanding Issues  
**Sent:** Wed, 17 Dec 2008 11:52:07 -0600

was deleted without being read on Wed, 17 Dec 2008 13:09:42 -0600

baba

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**From:** Heidi\_Lanning@Dell.com  
**Sent:** Monday, December 15, 2008 3:16 PM  
**Subject:** Not read: Dell Order Has Been Confirmed for Dell Purchase ID:2000327860381

Your message

**To:** Saldana, Alicia  
**Cc:** McBath, Roberta; Lanning, Heidi  
**Subject:** Fwd: Dell Order Has Been Confirmed for Dell Purchase  
**ID:** 2000327860381  
**Sent:** Mon, 15 Dec 2008 12:59:01 -0600

was deleted without being read on Mon, 15 Dec 2008 13:57:53 -0600



baba

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**From:** Heidi\_Lanning@Dell.com  
**Sent:** Monday, December 15, 2008 3:16 PM  
**Subject:** Not read: 3rd Attempt: Outstanding Issues

Your message

**To:** Saldana, Alicia  
**Cc:** McBath, Roberta; Lanning, Heidi  
**Subject:** RE: 3<sup>rd</sup> Attempt: Outstanding Issues  
**Sent:** Mon, 15 Dec 2008 13:02:48 -0600

was deleted without being read on Mon, 15 Dec 2008 13:57:53 -0600

baba

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From: Alicia\_Saldana@Dell.com  
Sent: Monday, December 15, 2008 12:06 PM  
Subject: Not read: 3rd Attempt: Outstanding Issues

Your message

To: Carter, Chad; Saldana, Alicia  
Cc: McBath, Roberta; [baba@wazobia.com](mailto:baba@wazobia.com)  
Subject: 3<sup>rd</sup> Attempt: Outstanding Issues  
Sent: Thu, 11 Dec 2008 21:12:39 -0600

was deleted without being read on Mon, 15 Dec 2008 11:06:04 -0600

Untitled

-The Promissory Note we received is missing your signature. The link to this form is below and needs to be mailed into SFG. Be sure to sign as Borrower(2nd page) and Guarantor(3rd page) before mailing in.

Mailing it

-The Application page was not included in the package we received. The link to this form is below and can be faxed or e-mailed into SFG once completed.

mailing it

-Please clarify what your title is for your business.

President

-On your website you indicate that you export your product/services to other countries. For this please complete the Export Express Report form(link below) then fax or e-mail into SFG. When completing this form please provide a few sentences when answering question # 3 as this will be required.

Our website is <http://www.wazobiaonline.net> . We do not have anything we are exporting.

-The signature on your driver's license does not match the signatures on the application. Please complete the Verification form(link below) by signing in the middle of the form both ways then fax or e-mail into SFG.

mailing it

-We were unable to verify your business information, please submit documentation such as secretary of state papers, LLC papers, articles of incorporation...etc.

Business incorporated in September, 1995. Tax ID is 52-2150307. Account opened in 1996 with docs at my current bank which was then called First Union now called Wachovia Bank (but a division of Wells Fargo now)

Our DBA name is more recent (Gateway System Technology) from 5 years ago.

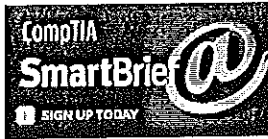
Fax: (925)296-0510

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### CompTIA VAR Membership Renewal Application

**Thank you for renewing Your CompTIA membership!**

We are glad you have found your membership valuable. Please check your membership card to verify that it has the most up-to-date information.

If you have any questions about your membership, please contact us at [membership@comp-tia.org](mailto:membership@comp-tia.org) or 638-835-8020, ext. 7.

<https://www.comptia.org/members/VARRenewal.aspx?page=3>

baba

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From: Tyler\_Prow@Dell.com  
Sent: Monday, June 14, 2010 4:42 PM  
To: baba@wazobia.com  
Subject: June Promotions from Dell Gold Team 32

97344280  
DBA GATEWAY SYSTEM TECH

Good Afternoon,  
Gold Team 32 would like to make you aware of the promotions we are running from today through June 24<sup>th</sup>.

Please contact us at 512-946-2542 or [SMB GOLD TEAM 32@Dell.com](mailto:SMB_GOLD_TEAM_32@Dell.com) to discuss.

**\*\*Up to 35% Off Select Servers PowerVault and Entry-Level SAN Storage**

This special pricing applies to POWEREDGE Servers, PowerVault Disk and Tape backup, and MDxxx series Storage appliances. If you are looking to implement a virtual environment with failover options or just update your storage and backup process. Now is a good time to do it.

For next business day shipping check out our FastTrack server configurations. [Ask Me About Fast Track Servers or Click Here](#)

**\*\*0% lease offer from Dell Financial Services on Servers & Storage**

Dell is offering 0% for 3 years on orders that are \$2500 or more. There is no early termination fee so if you wanted to pay it in full when you get the bill you could or you could pay however long you want up to the 36 months. This special pricing applies to POWEREDGE Servers, Dell EqualLogic Storage, Kace management appliance and Power Vault storage systems. You will receive your first bill approximately 15-20 days after the complete order ships.

**\*\*35% Off Select Latitude, Optiplex and Precision Workstation**

**Pricing and Availability:** Offers subject to change, not combinable with other offers. Taxes, shipping, handling and other fees extra and not subject to discount. U.S. Dell Medium Business new purchases only. LIMIT: 5 DISCOUNTED OR PROMOTIONAL ITEMS PER CUSTOMER. Dell reserves the right to cancel orders arising from pricing or other errors.  
**EXCLUDES:** Latitude E6400 ATG, Latitude XT2, Latitude E6400 XFR, Latitude 2100, Latitude Z, Latitude 13, Optiplex 160 and all FastTrack systems.

If you are interested in pursuing any of these specials please contact us to discuss and get quotes registered before the expiration date.

All promotions expire June 24<sup>th</sup> 2010 at 6PM Central Standard Time.

Dell Gold Team 32  
[SMB GOLD TEAM 32@Dell.com](mailto:SMB_GOLD_TEAM_32@Dell.com) | 512-946-2542  
Tyler Prow | Michelle Seta | Tyler McGee | Jennifer Childs

baba

---

**From:** Tyler\_Prow@Dell.com  
**Sent:** Monday, June 21, 2010 10:07 AM  
**To:** baba@wazobia.com  
**Subject:** RE: 2nd attempt: June Promotions from Dell Gold Team 32

Good Morning Baba,  
What is a good phone number I can reach you at this morning?

Thanks,

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Monday, June 21, 2010 12:16 AM  
**To:** Prow, Tyler  
**Subject:** 2nd attempt: June Promotions from Dell Gold Team 32

I am trying to get a status on my account. Also, I sent a letter a couple of months ago and never received a response. What is an appropriate mailing address?

Thanks.

Baba

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Wednesday, June 16, 2010 10:35 PM  
**To:** 'Tyler\_Prow@Dell.com'  
**Subject:** RE: June Promotions from Dell Gold Team 32

I am trying to get a status on my account. Also, I sent a letter a couple of months ago and never received a response. What is an appropriate mailing address?

Thanks.

Baba

---

**From:** Tyler\_Prow@Dell.com [mailto:Tyler\_Prow@Dell.com]  
**Sent:** Wednesday, June 16, 2010 11:44 AM  
**To:** baba@wazobia.com  
**Subject:** RE: June Promotions from Dell Gold Team 32

Baba,  
We all support your account (4 of us on the team). Here is our contact information:

SMB GOLD TEAM 32@Dell.com | 512-946-2542  
Tyler Prow | Michelle Seta | Jennifer Childs | Tyler McGee

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Wednesday, June 16, 2010 10:39 AM  
**To:** Prow, Tyler  
**Subject:** RE: June Promotions from Dell Gold Team 32

Any update?

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Tuesday, June 15, 2010 7:12 AM  
**To:** 'Tyler\_Prow@Dell.com'  
**Subject:** RE: June Promotions from Dell Gold Team 32

Who is my rep. I have a few issues that have not been resolved?

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**From:** Tyler\_Prow@Dell.com [mailto:Tyler\_Prow@Dell.com]  
**Sent:** Monday, June 14, 2010 4:42 PM  
**To:** baba@wazobia.com  
**Subject:** June Promotions from Dell Gold Team 32

97344280  
DBA GATEWAY SYSTEM TECH

Good Afternoon,  
Gold Team 32 would like to make you aware of the promotions we are running from today through June 24<sup>th</sup>.

Please contact us at 512-946-2542 or [SMB\\_GOLD\\_TEAM\\_32@Dell.com](mailto:SMB_GOLD_TEAM_32@Dell.com) to discuss.

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For next business day shipping check out our FastTrack server configurations. [Ask Me About Fast Track Servers or Click Here](#)

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Dell is offering 0% for 3 years on orders that are \$2500 or more. There is no early termination fee so if you wanted to pay it in full when you get the bill you could or you could pay however long you want up to the 36 months. This special pricing applies to POWEREDGE Servers, Dell EqualLogic Storage, Kace management appliance and Power Vault storage systems. You will receive your first bill approximately 15-20 days after the complete order ships.

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EXCLUDES: Latitude E6400 ATG, Latitude XT2, Latitude E6400 XFR, Latitude 2100, Latitude Z, Latitude 13, Optiplex 160 and all FastTrack systems.

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Dell Gold Team 32

SMB GOLD TEAM 32@Dell.com | 512-946-2542  
Tyler Prow | Michelle Seta | Tyler McGee | Jennifer Childs



**baba**

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**From:** Tyler\_Prow@Dell.com  
**Sent:** Tuesday, July 06, 2010 10:23 AM  
**To:** baba@wazobia.com; Smb\_gold\_team\_32@Dell.com  
**Cc:** Tyler\_McGee@Dell.com  
**Subject:** RE: 3rd attempt: June Promotions from Dell Gold Team 32

Baba,  
Please try to contact us during our regular business hours. Monday – Friday 7AM CST – 6PM CST.

Our team's number is: 512-946-2542  
Please feel free to try my direct line as well: 512-946-0639.

We have tried to contact you at the (301) 891 - 6711 phone number with no luck. Please advise if there is another number we can try.

Thank you,

**Tyler Prow**  
Account Manager | Gold Team 32  
Dell | Medium Business  
office +1 512 946 2542  
[smb\\_gold\\_team\\_32@Dell.com](mailto:smb_gold_team_32@Dell.com)

Customer feedback | How am I doing? Please contact my manager [David\\_Love@Dell.com](mailto:David_Love@Dell.com)

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Sunday, July 04, 2010 6:28 PM  
**To:** Smb\_gold\_team\_32  
**Cc:** Prow, Tyler  
**Subject:** RE: 3rd attempt: June Promotions from Dell Gold Team 32

Will I ever get a response? I have called on multiple occasions and left messages. All I ask for is the status of my accounts or someone that will give me the answer.

Thanks.

Baba

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, July 01, 2010 7:10 AM  
**To:** 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** 3rd attempt: June Promotions from Dell Gold Team 32

Please call me at 888-589-3332.

I am trying to get a status on my account. Also, I sent a letter a couple of months ago and never received a response. What is a appropriate mailing address?

baba

---

**From:** Tyler\_Prow@Dell.com  
**Sent:** Friday, July 09, 2010 5:18 PM  
**To:** baba@wazobia.com  
**Subject:** FW: 97344280 - DBA GATEWAY SYSTEM

Baba,  
Here is the note I got back from DFS. It looks like the account was charged off and passed along to a collection agency. You can contact them to work out arrangements.

---

the account is closed to all finance, the DBC balance was charged off on 7-6-09 we no longer own the account the collection agency does Valentine & Kebartas 800 731 7766

baba

**From:** Tyler\_Prow@Dell.com  
**Sent:** Thursday, July 15, 2010 9:29 AM  
**To:** baba@wazobia.com  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Baba,  
Unfortunately this is out of the sales team's realm. You can contact Dell Financial Services to discuss at 877-577-3355.

Thanks,

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Wednesday, July 14, 2010 10:26 PM  
**To:** Prow, Tyler; Smb\_gold\_team\_32  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Well, someone owes me a refund (because I was still paying after it was in collection from your statement below). I never got a letter from the so-called collection agency. Nor did I have anyone from Sales or DFS inform me to stop making payments, even though this is not the first time that I have contacted someone from Dell about these accounts. Again, I need a mailing address to send the e-mails that I sent and received concerning this issue.

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection.

Attached is the bank printout of all payments made on the 2 accounts and a summarized version:

Dell Biz Credit	Date	Amount
*75875	6/29/2010	\$46.00
*75875	5/24/2010	\$46.00
*75875	4/16/2010	\$46.00
*75875	3/22/2010	\$46.00
*75875	2/23/2010	\$112.00
*75875	2/22/2010	\$112.00
*75875	2/2/2010	\$23.00
*75875	1/5/2010	\$23.00
*75875	12/14/2009	\$23.00
*75875	11/30/2009	\$23.00
*75875	11/16/2009	\$23.00
*75875	10/19/2009	\$115.00
*75875	10/5/2009	\$23.00
*75875	9/18/2009	\$23.00
*75875	9/4/2009	\$23.00
*75875	8/24/2009	\$23.00
*75875	8/11/2009	\$23.00
*75875	8/3/2009	\$115.00
*75875	7/28/2009	\$23.00
*75875	7/14/2009	\$23.00
Total		\$914.00

DFS Lease	Date	Amount
*3-002	6/29/2010	\$108.78
*3-002	5/24/2010	\$108.78
*3-002	4/16/2010	\$108.78
*3-002	3/22/2010	\$108.78
*3-002	2/23/2010	\$217.56
*3-002	2/22/2010	\$217.56
*3-002	2/2/2010	\$54.39
*3-002	1/5/2010	\$54.39
*3-002	12/14/2009	\$54.39
*3-002	11/30/2009	\$54.39
*3-002	11/16/2009	\$54.39
*3-002	10/19/2009	\$282.69
*3-002	10/5/2009	\$54.39
*3-002	9/18/2009	\$217.56
*3-002	9/4/2009	\$163.17
*3-002	8/24/2009	\$54.39
Total		\$1,914.39

*75875		\$914.00
*3-002		\$1,914.39

baba

**From:** Tyler\_Prow@Dell.com  
**Sent:** Thursday, July 15, 2010 9:29 AM  
**To:** baba@wazobia.com  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Baba,  
Unfortunately this is out of the sales team's realm. You can contact Dell Financial Services to discuss at 877-577-3355.

Thanks,

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Wednesday, July 14, 2010 10:26 PM  
**To:** Prow, Tyler; Smb\_gold\_team\_32  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Well, someone owes me a refund (because I was still paying after it was in collection from your statement below). I never got a letter from the so-called collection agency. Nor did I have anyone from Sales or DFS inform me to stop making payments, even though this is not the first time that I have contacted someone from Dell about these accounts. Again, I need a mailing address to send the e-mails that I sent and received concerning this issue.

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection.

Attached is the bank printout of all payments made on the 2 accounts and a summarized version:

Dell Biz Credit	Date	Amount
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*75875	2/23/2010	\$112.00
*75875	2/22/2010	\$112.00
*75875	2/2/2010	\$23.00
*75875	1/5/2010	\$23.00
*75875	12/14/2009	\$23.00
*75875	11/30/2009	\$23.00
*75875	11/16/2009	\$23.00
*75875	10/19/2009	\$115.00
*75875	10/5/2009	\$23.00
*75875	9/18/2009	\$23.00
*75875	9/4/2009	\$23.00
*75875	8/24/2009	\$23.00
*75875	8/11/2009	\$23.00
*75875	8/3/2009	\$115.00
*75875	7/28/2009	\$23.00
*75875	7/14/2009	\$23.00
<b>Total</b>		<b>\$914.00</b>

DFS Lease	Date	Amount
*3-002	6/29/2010	\$108.78
*3-002	5/24/2010	\$108.78
*3-002	4/16/2010	\$108.78
*3-002	3/22/2010	\$108.78
*3-002	2/23/2010	\$217.56
*3-002	2/22/2010	\$217.56
*3-002	2/2/2010	\$54.39
*3-002	1/5/2010	\$54.39
*3-002	12/14/2009	\$54.39
*3-002	11/30/2009	\$54.39
*3-002	11/16/2009	\$54.39
*3-002	10/19/2009	\$282.69
*3-002	10/5/2009	\$54.39
*3-002	9/18/2009	\$217.56
*3-002	9/4/2009	\$163.17
*3-002	8/24/2009	\$54.39
<b>Total</b>		<b>\$1,914.39</b>

*75875		\$914.00
*3-002		\$1,914.39

One payment	Jan, 2009	Total	\$2,828.39
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Thanks.

Baba

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**From:** Tyler\_Prow@Dell.com [mailto:Tyler\_Prow@Dell.com]  
**Sent:** Friday, July 09, 2010 5:18 PM  
**To:** baba@wazobia.com  
**Subject:** FW: 97344280 - DBA GATEWAY SYSTEM

Baba,  
Here is the note I got back from DFS. It looks like the account was charged off and passed along to a collection agency. You can contact them to work out arrangements.

---

the account is closed to all finance, the DBC balance was charged off on 7-6-09 we no longer own the account the collection agency does Valentine & Kebartas 800 731 7766

baba

---

**From:** Tyler\_Prow@Dell.com  
**Sent:** Thursday, July 15, 2010 2:32 PM  
**To:** baba@wazobia.com  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Do you have any info I can reference? Customer #, DFS account #, etc?

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, July 15, 2010 12:23 PM  
**To:** Prow, Tyler  
**Cc:** Smb\_gold\_team\_32  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

My original question is still not fully answered: What is the status of my account? I have 3 accounts, 2 of which has been answered below. What is the status on the last one?

Thanks.

Baba

---

**From:** Tyler\_Prow@Dell.com [mailto:Tyler\_Prow@Dell.com]  
**Sent:** Thursday, July 15, 2010 9:29 AM  
**To:** baba@wazobia.com  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Baba,  
Unfortunately this is out of the sales team's realm. You can contact Dell Financial Services to discuss at 877-577-3355.

Thanks,

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Wednesday, July 14, 2010 10:26 PM  
**To:** Prow, Tyler; Smb\_gold\_team\_32  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Well, someone owes me a refund (because I was still paying after it was in collection from your statement below). I never got a letter from the so-called collection agency. Nor did I have anyone from Sales or DFS inform me to stop making payments, even though this is not the first time that I have contacted someone from Dell about these accounts. Again, I need a mailing address to send the e-mails that I sent and received concerning this issue.

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection.

Attached is the bank printout of all payments made on the 2 accounts and a summarized version:

Dell Biz Credit	Date	Amount
*75875	6/29/2010	\$46.00
*75875	5/24/2010	\$46.00
*75875	4/16/2010	\$46.00
*75875	3/22/2010	\$46.00

DFS Lease	Date	Amount
*3-002	6/29/2010	\$108.78
*3-002	5/24/2010	\$108.78
*3-002	4/16/2010	\$108.78
*3-002	3/22/2010	\$108.78

baba

**From:** Tami\_Beall@DellTeam.com  
**Sent:** Monday, July 19, 2010 2:06 PM  
**To:** baba@wazobia.com; US\_DFS\_SMB\_Resolution@Dell.com  
**Cc:** Tyler\_Prow@Dell.com; Smb\_gold\_team\_32@Dell.com  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue  
**Attachments:** 003.8859263.001.pdf; 003-008859263-2.pdf; account ends with 4175875.pdf; DBC T's and C's.pdf  
**Importance:** High

Hello Mr. Bamishaiye,

Your DBC account 6879450204014175875 was permanently closed on 7/6/2009 as a result of no payments being made for 6 months. Payment amounts that were due for the months of December 2008, January 2009, February 2009, March 2009, April 2009, May 2009 and June 2009 were not paid by the due dates. This permanent account closure (referenced as charged off in the email chain below) does not mean that the balance was not validly owed. Your company remained responsible for the DBC account balance.

The first payment was not received until 7/14/2009. As of today, the DBC account does reflect an overpaid amount of \$27.71. We have requested a refund of this overpaid amount to be sent via check to your address on file. For your records, the payment history for the DBC account is as follows:

Invoice	Balance	Min Due	Due Date	Payment Received	Payment
>>> Dec 2008	\$578.75	\$15.00	12/29/2008	No payment made	
>>> Jan 2009	\$621.70	\$31.00	1/29/2009	No payment made	
>>> Feb 2009	\$659.88	\$48.00	3/1/2009	No payment made	
>>> March 2009	\$697.69	\$66.00	3/29/2009	No payment made	
>>> April 2009	\$736.56	\$85.00	4/29/2009	No payment made	
>>> May 2009	\$785.65	\$105.00	5/29/2009	No payment made	
>>> June 2009	\$835.77	\$126.00	6/29/2009	No payment made	
Account closed 7/6/2009 due to non-payment					
	\$886.29	\$149.00	7/29/2009	7/14/2009, 7/28/2009, 8/3/2009	T
	\$725.29	\$23.00	8/29/2009	8/11/2009, 8/24/2009	T
				9/4/2009	
				9/18/2009	
				10/5/2009	
				10/19/2009	
				11/16/2009	
				11/30/2009	
				12/14/2009	
				1/5/2010	
				2/2/2010	
				2/22/2010	
				2/23/2010	
				3/22/2010	
				4/16/2010	
				5/24/2010	
				6/29/2010	

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Your lease account 003-8859263-002 was permanently closed 8/11/2009 as a result of minimum payments not being made for 6 months. Payment amounts that were due for the months of February 2009, March 2009, April 2009, May 2009, June 2009 and July 2009 were not paid by the due dates. This permanent account closure (referenced as charged off in the email chain below) does not mean that the balance was not validly owed. Your company remains responsible for the lease balance. A payment of \$27.52 was received 1/30/2009 and paid only part of the payment amount that was due for the 2/1/2009 due date. The next payment was not received until 9/4/2009. The remaining amount due to pay this account in full would be \$512.77 if paid by 8/10/2010.

For your records, the payment history for the 003-8859263-002 lease account is as follows:

Invoice	Amount Due	Date Due	Date Received	Amount Received
69021715	\$81.91	2/1/2009	1/30/2009	\$27.52
69423515	\$108.78	3/1/2009		
69823070	\$192.17	4/1/2009		
70215998	\$275.56	5/1/2009		
70604081	\$358.95	6/1/2009		
70988799	\$442.34	7/1/2009		
Account closed 7/6/2009 due to non-payment				
			9/4/2009	\$54.39
			9/4/2009	\$108.78
			9/4/2009	\$54.39
			9/18/2009	\$217.56
			10/5/2009	\$54.39
			10/19/2009	\$282.69
			11/16/2009	\$54.39
			11/30/2009	\$54.39
			12/14/2009	\$54.39
			1/5/2010	\$54.39
			2/2/2010	\$54.39
			2/22/2010	\$217.56
			2/23/2010	\$217.56
			3/22/2010	\$108.78
			4/16/2010	\$108.78
			5/24/2010	\$108.78
			6/29/2010	\$108.78

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\*\*\*\*\*

As previously provided by a customer service manager via email back in August 2009, we are again attaching copies of the lease contracts, DBC Welcome Package and DBC Terms and Conditions for your records.

Information regarding the items ordered and order #s for the lease contracts can be found on the contracts attached. The orders billed to the DBC account are #532648304 \$155.81 40 MicroScreen Portable Projection Screen and #532648320 \$422.94 Dell M109S DLP Projector.

There are no amounts to be refunded to your company other than the \$27.71 amount referenced above.

The US DFS BSDT COLLECTIONS mailbox will no longer be able to assist with the charged of DBC and -002 lease as charged off accounts are not handled by this group.



The correspondence address is provided below for your convenience should you wish to submit additional inquiries.

Dell Financial Services  
 PO Box 81577  
 Austin, TX 78708-1557

We hope the above information is helpful.  
 Thank you.

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Sunday, July 18, 2010 12:06 PM  
**To:** US\_DFS\_SMB\_Resolution; US DFS BSDT COLLECTIONS  
**Cc:** Prow, Tyler; Smb\_gold\_team\_32  
**Subject:** 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

003-8859263-002  
 6879450204014175875

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection. I need a refund of my money if that is the case, i.e. \$2,828.39

Below is a summary of all payments made on the 2 accounts:

Dell Biz Credit	Date	Amount
*75875	6/29/2010	\$46.00
*75875	5/24/2010	\$46.00
*75875	4/16/2010	\$46.00
*75875	3/22/2010	\$46.00
*75875	2/23/2010	\$112.00
*75875	2/22/2010	\$112.00
*75875	2/2/2010	\$23.00
*75875	1/5/2010	\$23.00
*75875	12/14/2009	\$23.00
*75875	11/30/2009	\$23.00
*75875	11/16/2009	\$23.00
*75875	10/19/2009	\$115.00
*75875	10/5/2009	\$23.00
*75875	9/18/2009	\$23.00
*75875	9/4/2009	\$23.00
*75875	8/24/2009	\$23.00
*75875	8/11/2009	\$23.00
*75875	8/3/2009	\$115.00
*75875	7/28/2009	\$23.00
*75875	7/14/2009	\$23.00
<b>Total</b>		<b>\$914.00</b>

DFS Lease	Date	Amount
*3-002	6/29/2010	\$108.78
*3-002	5/24/2010	\$108.78
*3-002	4/16/2010	\$108.78
*3-002	3/22/2010	\$108.78
*3-002	2/23/2010	\$217.56
*3-002	2/22/2010	\$217.56
*3-002	2/2/2010	\$54.39
*3-002	1/5/2010	\$54.39
*3-002	12/14/2009	\$54.39
*3-002	11/30/2009	\$54.39
*3-002	11/16/2009	\$54.39
*3-002	10/19/2009	\$282.69
*3-002	10/5/2009	\$54.39
*3-002	9/18/2009	\$217.56
*3-002	9/4/2009	\$163.17
*3-002	8/24/2009	\$54.39
<b>Total</b>		<b>\$1,914.39</b>

*75875		\$914.00
*3-002		\$1,914.39

One payment	Jan, 2009	

Total		\$2,828.39

Thanks.

Baba

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Saturday, July 17, 2010 7:03 AM  
**To:** 'baba'; 'US\_DFS\_SMB\_Resolution'; 'US\_DFS\_BSDT\_COLLECTIONS@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** 2nd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Friday, July 16, 2010 6:25 AM  
**To:** 'US\_DFS\_SMB\_Resolution'; 'US\_DFS\_BSDT\_COLLECTIONS@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

003-8859263-002  
6879450204014175875

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection. I need a refund of my money if that is the case, i.e. \$2,828.39

Below is a summary of all payments made on the 2 accounts:

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*3-002	6/29/2010	\$108.78
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*3-002	4/16/2010	\$108.78
*3-002	3/22/2010	\$108.78
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*3-002	2/22/2010	\$217.56
*3-002	2/2/2010	\$54.39
*3-002	1/5/2010	\$54.39
*3-002	12/14/2009	\$54.39
*3-002	11/30/2009	\$54.39
*3-002	11/16/2009	\$54.39
*3-002	10/19/2009	\$282.69
*3-002	10/5/2009	\$54.39
*3-002	9/18/2009	\$217.56
*3-002	9/4/2009	\$163.17
*3-002	8/24/2009	\$54.39
Total		\$1,914.39

Total		\$914.00
One payment	Jan, 2009	

*75875		\$914.00
*3-002		\$1,914.39
<b>Total</b>		<b>\$2,828.39</b>

Thanks.

Baba

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Wednesday, July 14, 2010 11:26 PM  
**To:** 'Tyler\_Prow@Dell.com'; 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Well, someone owes me a refund (because I was still paying after it was in collection from your statement below). I never got a letter from the so-called collection agency. Nor did I have anyone from Sales or DFS inform me to stop making payments, even though this is not the first time that I have contacted someone from Dell about these accounts. Again, I need a mailing address to send the e-mails that I sent and received concerning this issue.

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection.

Attached is the bank printout of all payments made on the 2 accounts and a summarized version:

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*75875	4/16/2010	\$46.00
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*75875	2/22/2010	\$112.00
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*75875	1/5/2010	\$23.00
*75875	12/14/2009	\$23.00
*75875	11/30/2009	\$23.00
*75875	11/16/2009	\$23.00
*75875	10/19/2009	\$115.00
*75875	10/5/2009	\$23.00
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*75875	9/4/2009	\$23.00
*75875	8/24/2009	\$23.00
*75875	8/11/2009	\$23.00
*75875	8/3/2009	\$115.00
*75875	7/28/2009	\$23.00
*75875	7/14/2009	\$23.00
<b>Total</b>		<b>\$914.00</b>

DFS Lease	Date	Amount
*3-002	6/29/2010	\$108.78
*3-002	5/24/2010	\$108.78
*3-002	4/16/2010	\$108.78
*3-002	3/22/2010	\$108.78
*3-002	2/23/2010	\$217.56
*3-002	2/22/2010	\$217.56
*3-002	2/2/2010	\$54.39
*3-002	1/5/2010	\$54.39
*3-002	12/14/2009	\$54.39
*3-002	11/30/2009	\$54.39
*3-002	11/16/2009	\$54.39
*3-002	10/19/2009	\$282.69
*3-002	10/5/2009	\$54.39
*3-002	9/18/2009	\$217.56
*3-002	9/4/2009	\$163.17
*3-002	8/24/2009	\$54.39
<b>Total</b>		<b>\$1,914.39</b>

*75875		\$914.00
*3-002		\$1,914.39

One payment	Jan, 2009	
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Total		\$2,828.39
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Thanks.

Baba

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**From:** Tyler\_Prow@Dell.com [mailto:Tyler\_Prow@Dell.com]  
**Sent:** Friday, July 09, 2010 5:18 PM  
**To:** baba@wazobia.com  
**Subject:** FW: 97344280 - DBA GATEWAY SYSTEM

Baba,  
Here is the note I got back from DFS. It looks like the account was charged off and passed along to a collection agency. You can contact them to work out arrangements.

---

the account is closed to all finance, the DBC balance was charged off on 7-6-09 we no longer own the account the collection agency does Valentine & Kebartas 800 731 7766

baba

---

**From:** Tyler\_Prow@Dell.com  
**Sent:** Wednesday, July 21, 2010 10:30 AM  
**To:** baba@wazobia.com  
**Subject:** RE: 3rd Attempt: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Baba,  
The account you referenced was for a one time lease and cannot be modified. The Dell Business credit account has also been charged off and Dell Financial Services will not be able to review. Sorry about that.

Thanks,

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Wednesday, July 21, 2010 6:34 AM  
**To:** Prow, Tyler  
**Cc:** Smb\_gold\_team\_32  
**Subject:** 3rd Attempt: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Sunday, July 18, 2010 1:02 PM  
**To:** 'Tyler\_Prow@Dell.com'  
**Cc:** 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** 2nd Attempt: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

003-8859263-001 – Can I buy anything on this account since it is still in good standing?

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Friday, July 16, 2010 6:14 AM  
**To:** 'Tyler\_Prow@Dell.com'  
**Cc:** 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

003-8859263-001

---

**From:** Tyler\_Prow@Dell.com [mailto:Tyler\_Prow@Dell.com]  
**Sent:** Thursday, July 15, 2010 2:32 PM  
**To:** baba@wazobia.com  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Do you have any info I can reference? Customer #, DFS account #, etc?

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, July 15, 2010 12:23 PM  
**To:** Prow, Tyler  
**Cc:** Smb\_gold\_team\_32  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

My original question is still not fully answered: What is the status of my account? I have 3 accounts, 2 of which has been answered below. What is the status on the last one?

Thanks.

Baba

baba

---

**From:** Bradley\_Holliday@Dell.com  
**Sent:** Friday, August 20, 2010 1:26 PM  
**To:** baba@wazobia.com  
**Cc:** isaaclaws@hotmail.com; US\_DFS\_SMB\_Resolution@Dell.com; Tyler\_Prow@Dell.com; Tami\_Beall@DellTeam.com  
**Subject:** RE: 4th Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue  
**Attachments:** De Babbass Merchants of West Affrica Inc DCN 97344280 (19.0 KB); RE: De Babbass Merchants of West Affrica Inc DCN 97344280 (21.1 KB)

Baba –

I have personally responded to both communications sent by your legal counsel for which I have attached. Due to the performance on the account, for which we have discussed at length in the past, we are not able to re-open, consolidate or refund funds on the accounts in question.

At this point no further actions will be taken from our servicing teams but If you would like to take further action you can submit your request to our legal team. All legal request must be received in writing to the address below:

Dell Financial Services – Legal  
One Dell Way  
Mailstop RR1-33  
Round Rock, TX 78682

Thank you,  
Brad Holliday  
Dell Financial Services  
Elite Servicing Manager

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, August 19, 2010 7:33 PM  
**To:** Beall, Tami - Dell Team; US\_DFS\_SMB\_Resolution  
**Cc:** Prow, Tyler; Smb\_gold\_team\_32; isaaclaws@hotmail.com; sales@dell.com  
**Subject:** 4th Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, August 19, 2010 6:35 AM  
**To:** 'Tami\_Beall@DellTeam.com'; 'US\_DFS\_SMB\_Resolution@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'Smb\_gold\_team\_32@Dell.com'; 'isaaclaws@hotmail.com'  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

Still no response from the address you directed me to below. 4 certified mail envelopes were sent to the address in question. Attached is the letter from my lawyer that I still have not received any response to. At this point, I am out over \$4,000 and I am still not getting satisfactory customer service.

If I do not get a response to the questions and complaints raised. I will be forced to take legal action. This circus of ever changing reps has been going on for over a year.

I have copied him on this e-mail. When you respond, please do not remove him.

Thanks.

Baba

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Tuesday, August 10, 2010 7:02 AM  
**To:** 'Tami\_Beall@DellTeam.com'; 'US\_DFS\_SMB\_Resolution@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'Smb\_gold\_team\_32@Dell.com'  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

Per your info below: "...correspondence address is provided below for your convenience should you wish to submit additional inquiries" to the below address as you indicated:

Dell Financial Services  
PO Box 81577  
Austin, TX 78708-1557

Here are the USPS tracking numbers from July (with no response yet):

1. 7010 0290 0001 1063 4123
2. 2308 3250 0000 4505 9367
3. 2305 1590 0001 1115 3047
4. Etc. (from previous months available)

There are other tracking numbers and plenty of e-mails going back to over a year and I still have not got a response. I even sent a letter from my lawyer (attached) & still got no response. You are the umpteenth person, I have gone through so many people that I have lost count.

**Where do we go from here?**

Thanks.

Baba

---

**From:** Tami\_Beall@DellTeam.com [mailto:Tami\_Beall@DellTeam.com]  
**Sent:** Monday, July 19, 2010 2:06 PM  
**To:** baba@wazobia.com; US\_DFS\_SMB\_Resolution@Dell.com  
**Cc:** Tyler\_Prow@Dell.com; Smb\_gold\_team\_32@Dell.com  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue  
**Importance:** High

Hello Mr. Bamishaiye,

Your DBC account 6879450204014175875 was permanently closed on 7/6/2009 as a result of no payments being made for 6 months. Payment amounts that were due for the months of December 2008, January 2009, February 2009, March 2009, April 2009, May 2009 and June 2009 were not paid by the due dates. This permanent account closure (referenced as charged off in the email chain below) does not mean that the balance was not validly owed. Your company remained responsible for the DBC account balance.

The first payment was not received until 7/14/2009. As of today, the DBC account does reflect an overpaid amount of \$27.71. We have requested a refund of this overpaid amount to be sent via check to your address on file. For your records, the payment history for the DBC account is as follows:

baba

From: Bradley\_Holliday@Dell.com  
Sent: Monday, March 15, 2010 4:27 PM  
To: isaaclaws@hotmail.com  
Subject: De Babbass Merchants of West Affrica Inc DCN 97344280

Mrs. Isaac,

I received the certified letter that was sent to me in reference to Baba Bamisaiye's accounts. Unfortunately, I am unable to make any changes to these accounts as they were all sent to collections and charged off in accordance to the terms and conditions of the accounts. Due to this we are also unable to reopen the credit line for this company. I've pasted (in grey and yellow) the last communication that I had with your client as it details the reasons for which I cannot make the requested changes. You will be able to see that Mr. Bamisaiye did indeed make some payments to his accounts but you will also take note that these did not satisfy the min dues for which the payments were made thus making the accounts past due. I highlighted the payment history that I provided Mr. Bamisaiye in yellow for your convenience as well. I would also like to call out that I advised your client that I would have been more than happy to review the documentation that he has to prove an error was present but I was never provided those e-mails or documentation.

I would also like to advise that these accounts are all charged off at this time so we wouldn't be able to consolidate any of them. If they were in good status we could combine 003-8859263-001 and 003-8859263-002 but 6879450204014175875 would not be able to be combined. 6879450204014175875 is a revolving line of credit where as 003-8859263-001 and 003-8859263-002 are individual lease contracts.

It does appear that your client is making payments through a bill pay service to the accounts at this time. Since they are not done through our system we cannot stop those and is something they would have to cease.

-----Original Message-----

From: Holliday, Bradley  
Sent: Thursday, August 27, 2009 1:16 PM  
To: 'baba@wazobia.com'  
Cc:  
Subject: RE: Dell Financial Services Post Sale Case # 628879 (KMM100516581I57L0KM)

Baba,

I am the manager of Ellen. I have looked at your account and the charge offs are valid on the DBC account ending 75875 as well as Lease 003-8859263-002 as payments were not made on these accounts between Dec and July. Account 003-8859263-001 is still in collections status, even with the payments received, as those payments are not satisfactory to bring the account current. In order to be removed from collections account 003-8859263-001 will need a payment of \$1,346.92 to become current. Please understand that making payments themselves will not clear the account from a collections status unless those payments bring the accounts current. The other two accounts were charged off and would need to be settled in order to be cleared. They can be settled by calling our collection agency at 1-866-501-1204 M-Th. 8AM-10:00PM, F 8AM-9PM, Sat. 8AM-1:00PM

I would be more than happy to look at the e-mails and faxes that you have but I do not show that any of the items on these accounts were accepted as returns therefore they cannot be cleared without payment in full. If you have documentation stating that these orders were returned then please send those documents to me via e-mail or at the address below;

\*\*\*Attention Bradley Holliday\*\*\*  
Dell Financial Services  
12234 N IH 35 South  
Austin TX 78753



baba

---

**From:** Bradley\_Holliday@Dell.com  
**Sent:** Friday, August 20, 2010 1:26 PM  
**To:** baba@wazobia.com  
**Cc:** isaaclaws@hotmail.com; US\_DFS\_SMB\_Resolution@Dell.com; Tyler\_Prow@Dell.com; Tami\_Beall@DellTeam.com  
**Subject:** RE: 4th Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue  
**Attachments:** De Babbass Merchants of West Affrica Inc DCN 97344280 (19.0 KB); RE: De Babbass Merchants of West Affrica Inc DCN 97344280 (21.1 KB)

Baba –

I have personally responded to both communications sent by your legal counsel for which I have attached. Due to the performance on the account, for which we have discussed at length in the past, we are not able to re-open, consolidate or refund funds on the accounts in question.

At this point no further actions will be taken from our servicing teams but If you would like to take further action you can submit your request to our legal team. All legal request must be received in writing to the address below:

Dell Financial Services – Legal  
One Dell Way  
Mailstop RR1-33  
Round Rock, TX 78682

Thank you,  
Brad Holliday  
Dell Financial Services  
Elite Servicing Manager

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, August 19, 2010 7:33 PM  
**To:** Beall, Tami - Dell Team; US\_DFS\_SMB\_Resolution  
**Cc:** Prow, Tyler; Smb\_gold\_team\_32; isaaclaws@hotmail.com; sales@dell.com  
**Subject:** 4th Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, August 19, 2010 6:35 AM  
**To:** 'Tami\_Beall@DellTeam.com'; 'US\_DFS\_SMB\_Resolution@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'Smb\_gold\_team\_32@Dell.com'; 'isaaclaws@hotmail.com'  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

Still no response from the address you directed me to below. 4 certified mail envelopes were sent to the address in question. Attached is the letter from my lawyer that I still have not received any response to. At this point, I am out over \$4,000 and I am still not getting satisfactory customer service.

If I do not get a response to the questions and complaints raised. I will be forced to take legal action. This circus of ever changing reps has been going on for over a year.

I have copied him on this e-mail. When you respond, please do not remove him.

Thanks.

Baba

---

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Tuesday, August 10, 2010 7:02 AM  
**To:** 'Tami\_Beall@DellTeam.com'; 'US\_DFS\_SMB\_Resolution@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'Smb\_gold\_team\_32@Dell.com'  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

Per your info below: "...correspondence address is provided below for your convenience should you wish to submit additional inquiries" to the below address as you indicated:

Dell Financial Services  
PO Box 81577  
Austin, TX 78708-1557

Here are the USPS tracking numbers from July (with no response yet):

1. 7010 0290 0001 1063 4123
2. 2308 3250 0000 4505 9367
3. 2305 1590 0001 1115 3047
4. Etc. (from previous months available)

There are other tracking numbers and plenty of e-mails going back to over a year and I still have not got a response. I even sent a letter from my lawyer (attached) & still got no response. You are the umpteenth person, I have gone through so many people that I have lost count.

**Where do we go from here?**

Thanks.

Baba

---

**From:** Tami\_Beall@DellTeam.com [mailto:Tami\_Beall@DellTeam.com]  
**Sent:** Monday, July 19, 2010 2:06 PM  
**To:** baba@wazobia.com; US\_DFS\_SMB\_Resolution@Dell.com  
**Cc:** Tyler\_Prow@Dell.com; Smb\_gold\_team\_32@Dell.com  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue  
**Importance:** High

Hello Mr. Bamishaiye,

Your DBC account 6879450204014175875 was permanently closed on 7/6/2009 as a result of no payments being made for 6 months. Payment amounts that were due for the months of December 2008, January 2009, February 2009, March 2009, April 2009, May 2009 and June 2009 were not paid by the due dates. This permanent account closure (referenced as charged off in the email chain below) does not mean that the balance was not validly owed. Your company remained responsible for the DBC account balance.

The first payment was not received until 7/14/2009. As of today, the DBC account does reflect an overpaid amount of \$27.71. We have requested a refund of this overpaid amount to be sent via check to your address on file. For your records, the payment history for the DBC account is as follows:

Invoice	Balance	Min Due	Due Date	Payment Received	Payme
>>> Dec 2008	\$578.75	\$15.00	12/29/2008	No payment made	
>>> Jan 2009	\$621.70	\$31.00	1/29/2009	No payment made	
>>> Feb 2009	\$659.88	\$48.00	3/1/2009	No payment made	
>>> March 2009	\$697.69	\$66.00	3/29/2009	No payment made	
>>> April 2009	\$736.56	\$85.00	4/29/2009	No payment made	
>>> May 2009	\$785.65	\$105.00	5/29/2009	No payment made	
>>> June 2009	\$835.77	\$126.00	6/29/2009	No payment made	
Account closed 7/6/2009 due to non-payment					

\$886.29	\$149.00	7/29/2009	7/14/2009, 7/28/2009, 8/3/2009	Tc
\$725.29	\$23.00	8/29/2009	8/11/2009, 8/24/2009	T
			9/4/2009	
			9/18/2009	
			10/5/2009	
			10/19/2009	
			11/16/2009	
			11/30/2009	
			12/14/2009	
			1/5/2010	
			2/2/2010	
			2/22/2010	
			2/23/2010	
			3/22/2010	
			4/16/2010	
			5/24/2010	
			6/29/2010	

\*\*\*\*\*  
\*\*\*\*\*

Your lease account 003-8859263-002 was permanently closed 8/11/2009 as a result of minimum payments not being made for 6 months. Payment amounts that were due for the months of February 2009, March 2009, April 2009, May 2009, June 2009 and July 2009 were not paid by the due dates. This permanent account closure (referenced as charged off in the email chain below) does not mean that the balance was not validly owed. Your company remains responsible for the lease balance.

A payment of \$27.52 was received 1/30/2009 and paid only part of the payment amount that was due for the 2/1/2009 due date. The next payment was not received until 9/4/2009. The remaining amount due to pay this account in full would be \$512.77 if paid by 8/10/2010.

For your records, the payment history for the 003-8859263-002 lease account is as follows:

Invoice	Amount Due	Date Due	Date Received	Amount Received
69021715	\$81.91	2/1/2009	1/30/2009	\$27.52
69423515	\$108.78	3/1/2009		
69823070	\$192.17	4/1/2009		
70215998	\$275.56	5/1/2009		
70604081	\$358.95	6/1/2009		
70988799	\$442.34	7/1/2009		
Account closed 7/6/2009 due to non-payment				
			9/4/2009	\$54.39
			9/4/2009	\$108.78
			9/4/2009	\$54.39
			9/18/2009	\$217.56
			10/5/2009	\$54.39
			10/19/2009	\$282.69
			11/16/2009	\$54.39
			11/30/2009	\$54.39
			12/14/2009	\$54.39
			1/5/2010	\$54.39
			2/2/2010	\$54.39
			2/22/2010	\$217.56
			2/23/2010	\$217.56
			3/22/2010	\$108.78
			4/16/2010	\$108.78
			5/24/2010	\$108.78
			6/29/2010	\$108.78

\*\*\*\*\*  
\*\*\*\*\*

As previously provided by a customer service manager via email back in August 2009, we are again attaching copies of the lease contracts, DBC Welcome Package and DBC Terms and Conditions for your records.

Information regarding the items ordered and order #s for the lease contracts can be found on the contracts attached. The orders billed to the DBC account are #532648304 \$155.81 40 MicroScreen Portable Projection Screen and #532648320 \$422.94 Dell M109S DLP Projector.

There are no amounts to be refunded to your company other than the \$27.71 amount referenced above.

The US DFS BSDT COLLECTIONS mailbox will no longer be able to assist with the charged of DBC and -002 lease as charged off accounts are not handled by this group.

The correspondence address is provided below for your convenience should you wish to submit additional inquiries.

Dell Financial Services  
PO Box 81577  
Austin, TX 78708-1557

We hope the above information is helpful.

Thank you.

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Sunday, July 18, 2010 12:06 PM  
**To:** US\_DFS\_SMB\_Resolution; US DFS BSDT COLLECTIONS  
**Cc:** Prow, Tyler; Smb\_gold\_team\_32  
**Subject:** 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

003-8859263-002  
 6879450204014175875

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection. I need a refund of my money if that is the case, i.e. \$2,828.39

Below is a summary of all payments made on the 2 accounts:

Dell Biz Credit	Date	Amount
*75875	6/29/2010	\$46.00
*75875	5/24/2010	\$46.00
*75875	4/16/2010	\$46.00
*75875	3/22/2010	\$46.00
*75875	2/23/2010	\$112.00
*75875	2/22/2010	\$112.00
*75875	2/2/2010	\$23.00
*75875	1/5/2010	\$23.00
*75875	12/14/2009	\$23.00
*75875	11/30/2009	\$23.00
*75875	11/16/2009	\$23.00
*75875	10/19/2009	\$115.00
*75875	10/5/2009	\$23.00
*75875	9/18/2009	\$23.00
*75875	9/4/2009	\$23.00
*75875	8/24/2009	\$23.00
*75875	8/11/2009	\$23.00
*75875	8/3/2009	\$115.00
*75875	7/28/2009	\$23.00
*75875	7/14/2009	\$23.00
Total		\$914.00
One payment	Jan, 2009	

DFS Lease	Date	Amount
*3-002	6/29/2010	\$108.78
*3-002	5/24/2010	\$108.78
*3-002	4/16/2010	\$108.78
*3-002	3/22/2010	\$108.78
*3-002	2/23/2010	\$217.56
*3-002	2/22/2010	\$217.56
*3-002	2/2/2010	\$54.39
*3-002	1/5/2010	\$54.39
*3-002	12/14/2009	\$54.39
*3-002	11/30/2009	\$54.39
*3-002	11/16/2009	\$54.39
*3-002	10/19/2009	\$282.69
*3-002	10/5/2009	\$54.39
*3-002	9/18/2009	\$217.56
*3-002	9/4/2009	\$163.17
*3-002	8/24/2009	\$54.39
Total		\$1,914.39

*75875		\$914.00
*3-002		\$1,914.39
Total		\$2,828.39

Thanks.

Baba

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Saturday, July 17, 2010 7:03 AM  
**To:** 'baba'; 'US\_DFS\_SMB\_Resolution'; 'US\_DFS\_BSDT\_COLLECTIONS@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** 2nd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Friday, July 16, 2010 6:25 AM  
**To:** 'US\_DFS\_SMB\_Resolution'; 'US\_DFS\_BSDT\_COLLECTIONS@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

003-8859263-002  
 6879450204014175875

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection. I need a refund of my money if that is the case, i.e. \$2,828.39

Below is a summary of all payments made on the 2 accounts:

Dell Biz Credit	Date	Amount
*75875	6/29/2010	\$46.00
*75875	5/24/2010	\$46.00
*75875	4/16/2010	\$46.00
*75875	3/22/2010	\$46.00
*75875	2/23/2010	\$112.00
*75875	2/22/2010	\$112.00
*75875	2/2/2010	\$23.00
*75875	1/5/2010	\$23.00
*75875	12/14/2009	\$23.00
*75875	11/30/2009	\$23.00
*75875	11/16/2009	\$23.00
*75875	10/19/2009	\$115.00
*75875	10/5/2009	\$23.00
*75875	9/18/2009	\$23.00
*75875	9/4/2009	\$23.00
*75875	8/24/2009	\$23.00
*75875	8/11/2009	\$23.00
*75875	8/3/2009	\$115.00
*75875	7/28/2009	\$23.00
*75875	7/14/2009	\$23.00
Total		\$914.00
One payment	Jan, 2009	

DFS Lease	Date	Amount
*3-002	6/29/2010	\$108.78
*3-002	5/24/2010	\$108.78
*3-002	4/16/2010	\$108.78
*3-002	3/22/2010	\$108.78
*3-002	2/23/2010	\$217.56
*3-002	2/22/2010	\$217.56
*3-002	2/2/2010	\$54.39
*3-002	1/5/2010	\$54.39
*3-002	12/14/2009	\$54.39
*3-002	11/30/2009	\$54.39
*3-002	11/16/2009	\$54.39
*3-002	10/19/2009	\$282.69
*3-002	10/5/2009	\$54.39
*3-002	9/18/2009	\$217.56
*3-002	9/4/2009	\$163.17
*3-002	8/24/2009	\$54.39
Total		\$1,914.39

*75875		\$914.00
*3-002		\$1,914.39
<b>Total</b>		<b>\$2,828.39</b>

Thanks.

Baba

**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Wednesday, July 14, 2010 11:26 PM  
**To:** 'Tyler\_Prow@Dell.com'; 'SMB\_GOLD\_TEAM\_32@Dell.com'  
**Subject:** RE: 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39)

Well, someone owes me a refund (because I was still paying after it was in collection from your statement below). I never got a letter from the so-called collection agency. Nor did I have anyone from Sales or DFS inform me to stop making payments, even though this is not the first time that I have contacted someone from Dell about these accounts. Again, I need a mailing address to send the e-mails that I sent and received concerning this issue.

A total of \$2,828.39 has been paid after the 2 accounts were supposedly sent to collection.

Attached is the bank printout of all payments made on the 2 accounts and a summarized version:

Dell Biz Credit	Date	Amount
*75875	6/29/2010	\$46.00
*75875	5/24/2010	\$46.00
*75875	4/16/2010	\$46.00
*75875	3/22/2010	\$46.00
*75875	2/23/2010	\$112.00
*75875	2/22/2010	\$112.00
*75875	2/2/2010	\$23.00
*75875	1/5/2010	\$23.00
*75875	12/14/2009	\$23.00
*75875	11/30/2009	\$23.00
*75875	11/16/2009	\$23.00
*75875	10/19/2009	\$115.00
*75875	10/5/2009	\$23.00
*75875	9/18/2009	\$23.00
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*3-002	2/22/2010	\$217.56
*3-002	2/2/2010	\$54.39
*3-002	1/5/2010	\$54.39
*3-002	12/14/2009	\$54.39
*3-002	11/30/2009	\$54.39
*3-002	11/16/2009	\$54.39
*3-002	10/19/2009	\$282.69
*3-002	10/5/2009	\$54.39
*3-002	9/18/2009	\$217.56
*3-002	9/4/2009	\$163.17
*3-002	8/24/2009	\$54.39
Total		\$1,914.39

*75875		\$914.00
*3-002		\$1,914.39
Total		\$2,828.39

Thanks.

Baba

---

**From:** Tyler\_Prow@Dell.com [mailto:Tyler\_Prow@Dell.com]  
**Sent:** Friday, July 09, 2010 5:18 PM  
**To:** baba@wazobia.com  
**Subject:** FW: 97344280 - DBA GATEWAY SYSTEM

Baba,  
Here is the note I got back from DFS. It looks like the account was charged off and passed along to a collection agency. You can contact them to work out arrangements.

---

the account is closed to all finance, the DBC balance was charged off on 7-6-09 we no longer own the account the collection agency does Valentine & Kebartas 800 731 7766



**baba**

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**From:** Bradley\_Holliday@Dell.com  
**Sent:** Friday, August 20, 2010 1:26 PM  
**To:** baba@wazobia.com  
**Cc:** isaaclaws@hotmail.com; US\_DFS\_SMB\_Resolution@Dell.com; Tyler\_Prow@Dell.com; Tami\_Beall@DellTeam.com  
**Subject:** RE: 4th Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue  
**Attachments:** De Babbass Merchants of West Africa Inc DCN 97344280 (19.0 KB); RE: De Babbass Merchants of West Africa Inc DCN 97344280 (21.1 KB)

Baba --

I have personally responded to both communications sent by your legal counsel for which I have attached. Due to the performance on the account, for which we have discussed at length in the past, we are not able to re-open, consolidate or refund funds on the accounts in question.

At this point no further actions will be taken from our servicing teams but if you would like to take further action you can submit your request to our legal team. All legal request must be received in writing to the address below:

Dell Financial Services – Legal  
One Dell Way  
Mailstop RR1-33  
Round Rock, TX 78682

Thank you,  
Brad Holliday  
Dell Financial Services  
Elite Servicing Manager

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, August 19, 2010 7:33 PM  
**To:** Beall, Tami - Dell Team; US\_DFS\_SMB\_Resolution  
**Cc:** Prow, Tyler; Smb\_gold\_team\_32; isaaclaws@hotmail.com; sales@dell.com  
**Subject:** 4th Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Thursday, August 19, 2010 6:35 AM  
**To:** 'Tami\_Beall@DellTeam.com'; 'US\_DFS\_SMB\_Resolution@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'Smb\_gold\_team\_32@Dell.com'; 'isaaclaws@hotmail.com'  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

Still no response from the address you directed me to below. 4 certified mail envelopes were sent to the address in question. Attached is the letter from my lawyer that I still have not received any response to. At this point, I am out over \$4,000 and I am still not getting satisfactory customer service.

If I do not get a response to the questions and complaints raised. I will be forced to take legal action. This circus of ever changing reps has been going on for over a year.

I have copied him on this e-mail. When you respond, please do not remove him.

Thanks.

Baba

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**From:** baba [mailto:baba@wazobia.com]  
**Sent:** Tuesday, August 10, 2010 7:02 AM  
**To:** 'Tami\_Beall@DellTeam.com'; 'US\_DFS\_SMB\_Resolution@Dell.com'  
**Cc:** 'Tyler\_Prow@Dell.com'; 'Smb\_gold\_team\_32@Dell.com'  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue

Per your info below: "...correspondence address is provided below for your convenience should you wish to submit additional inquiries" to the below address as you indicated:

Dell Financial Services  
PO Box 81577  
Austin, TX 78708-1557

Here are the USPS tracking numbers from July (with no response yet):

1. 7010 0290 0001 1063 4123
2. 2308 3250 0000 4505 9367
3. 2305 1590 0001 1115 3047
4. Etc. (from previous months available)

There are other tracking numbers and plenty of e-mails going back to over a year and I still have not got a response. I even sent a letter from my lawyer (attached) & still got no response. You are the umpteenth person, I have gone through so many people that I have lost count.

**Where do we go from here?**

Thanks.

Baba

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**From:** Tami\_Beall@DellTeam.com [mailto:Tami\_Beall@DellTeam.com]  
**Sent:** Monday, July 19, 2010 2:06 PM  
**To:** baba@wazobia.com; US\_DFS\_SMB\_Resolution@Dell.com  
**Cc:** Tyler\_Prow@Dell.com; Smb\_gold\_team\_32@Dell.com  
**Subject:** RE: 3rd Attempt: Concerning 97344280 - DBA GATEWAY SYSTEM (paid \$2,828.39) - collection accounts issue  
**Importance:** High

Hello Mr. Bamishaiye,

Your DBC account 6879450204014175875 was permanently closed on 7/6/2009 as a result of no payments being made for 6 months. Payment amounts that were due for the months of December 2008, January 2009, February 2009, March 2009, April 2009, May 2009 and June 2009 were not paid by the due dates. This permanent account closure (referenced as charged off in the email chain below) does not mean that the balance was not validly owed. Your company remained responsible for the DBC account balance.

The first payment was not received until 7/14/2009. As of today, the DBC account does reflect an overpaid amount of \$27.71. We have requested a refund of this overpaid amount to be sent via check to your address on file. For your records, the payment history for the DBC account is as follows:



**WACHOVIA**

Bill Activity  
**Bill Activity**

To change the list of bill payments, select an option in **Current View**. Use the **Additional Options** box to show a list for specific settings and click **Go**.

Additional Options  
 Show

For

Click on the column title to sort information in ascending or descending order.

Payments 1 - 20 of 20

Billor Name Category	Account	Amount	Pay Date	Status	Action
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$46.00	06/29/2010	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$46.00	05/24/2010	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$46.00	04/16/2010	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$46.00	03/22/2010	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$112.00	02/23/2010	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$112.00	02/22/2010	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$23.00	02/02/2010	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$23.00	01/05/2010	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$23.00	12/14/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$23.00	11/30/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00 *75875	BUSINESS CHKG *62317	\$23.00	11/16/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account Credit Card 23.00	BUSINESS CHKG *62317	\$115.00	10/19/2009	Paid	<a href="#">View Detail</a>

*75875 Dell Business Credit Account BUSINESS CHKG *62317 Credit Card 23.00 *75875	\$23.00	10/05/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account BUSINESS CHKG *62317 Credit Card 23.00 *75875	\$23.00	09/18/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account BUSINESS CHKG *62317 Credit Card 23.00 *75875	\$23.00	09/04/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account BUSINESS CHKG *62317 Credit Card 23.00 *75875	\$23.00	08/24/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account BUSINESS CHKG *62317 Credit Card 23.00 *75875	\$23.00	08/11/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account BUSINESS CHKG *62317 Credit Card 23.00 *75875	\$115.00	08/03/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account BUSINESS CHKG *62317 Credit Card 23.00 *75875	\$23.00	07/28/2009	Paid	<a href="#">View Detail</a>
Dell Business Credit Account BUSINESS CHKG *62317 Credit Card 23.00 *75875	\$23.00	07/14/2009	Paid	<a href="#">View Detail</a>
<b>Total</b>	\$914.00	Includes Paid, Pending, and Processing amounts only.		

Payments 1 - 20 of 20

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Insurance products are offered through our affiliated non-bank insurance agencies.

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Bill Activity  
**Bill Activity**

To change the list of bill payments, select an option in **Current View**. Use the **Additional Options** box to show a list for specific settings and click **Go**.

Additional Options  
 Show **Billers**     
**Current View**    
 For    **Go**

Click on the column title to sort information in ascending or descending order.

Payments 1 - 22 of 22

Billers	Account	Amount	Pay Date	Status	Action
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$300.00	10/15/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$100.00	09/21/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$200.00	09/17/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$200.00	08/23/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$300.00	07/23/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$310.00	06/29/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$278.73	05/24/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$310.00	04/16/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$302.19	03/22/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$940.00	02/24/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73 *3-001	BUSINESS CHKG *62317	\$278.73	02/02/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card 278.73	BUSINESS CHKG *62317	\$278.73	01/05/2010	Paid	<a href="#">View Detail</a>

*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	12/14/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	11/30/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	11/16/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	10/05/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	09/18/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	09/04/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	08/24/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	08/11/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	07/28/2009	Paid	<a href="#">View Detail</a>
*3-001 Dell Financial Services Lease BUSINESS CHKG *62317 Credit Card 278.73	\$278.73	07/14/2009	Paid	<a href="#">View Detail</a>
<b>Total</b>	\$6585.68	Includes Paid, Pending, and Processing amounts only.		

Payments 1 - 22 of 22

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Bill Activity  
**Bill Activity**

To change the list of bill payments, select an option in **Current View**. Use the **Additional Options** box to show a list for specific settings and click **Go**.

Additional Options

Current View Past 18 months and future ▾

Show Biller Name ▾

For Dell Financial Ser... \*3-002 ▾ **Go**

Click on the column title to sort information in ascending or descending order.

Payments 1 - 16 of 16

Billers Name Category	Account	Amount	Pay Date	Status	Action
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$108.78	06/29/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$108.78	05/24/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$108.78	04/16/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$108.78	03/22/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$217.56	02/23/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$217.56	02/22/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$54.39	02/02/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$54.39	01/05/2010	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$54.39	12/14/2009	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$54.39	11/30/2009	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$54.39	11/16/2009	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$282.69	10/19/2009	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$54.39	10/05/2009	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$217.56	09/18/2009	Paid	<a href="#">View Detail</a>
Dell Financial Services Lease Credit Card *3-002	BUSINESS CHKG *62317	\$163.17	09/04/2009	Paid	<a href="#">View Detail</a>

Dell Financial Services Lease BUSINESS CHKG \*62317  
Credit Card  
\*3-002

\$54.39 09/04/2009 Paid

[View Detail](#)

**Total**

\$1914.39 Includes Paid, Pending, and Processing amounts only.

Payments 1 - 16 of 16

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Wachovia Business Online

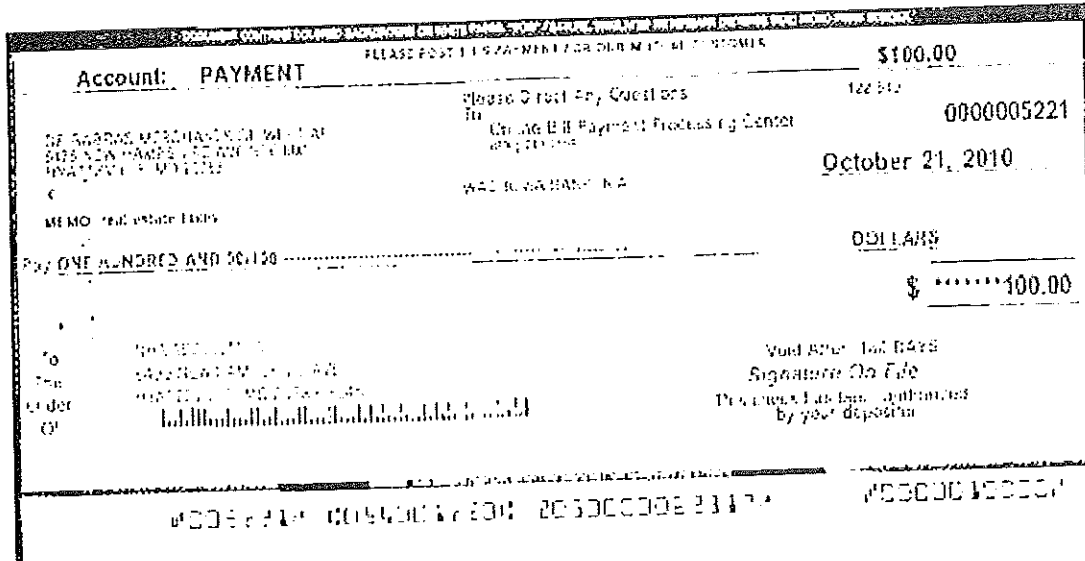
ONLINE IMAGE

Account Number: 2030000062317

Check Number  
5221

Amount  
\$100.00

Date Posted  
10/21/2010



00121985

10/21/10

1016 64433

For deposit only  
Credited to the account  
The amount has been deposited  
into the account referenced  
below. If you have any questions,  
please call 1-800-870-8333.

How To Save This Image

PC users  
Internet Explorer:  
Right-click on the check image, and choose "Save Picture As..."  
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Right-click on the check image, and choose "Save Image As..."

MAC users  
Internet Explorer:  
Click & hold on the check image, and choose "Download Image to Disk."  
Others:  
Click & hold on the check image, and choose "Save this Image as..."

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**WACHOVIA**

Pay Bills

**Payment Confirmation**

Print

You've scheduled the following bill(s) for payment. If you want to keep any additional information on file with the bill, click the **Note** link.

Biller Name	Account	Amount	Pay Date	Confirmation	
Chase Credit Cards Chase credit card *48344	BUSINESS CHKG *62317	\$40.00	10/29/2010	BQ4C7-K55LS	<a href="#">Note</a>
Christ Intl Praying Ministry CIPM	BUSINESS CHKG *62317	\$100.00	10/28/2010	BQ4C7-K6NQG	<a href="#">Note</a>
Dell Financial Services Lease 278.73 *3-001	BUSINESS CHKG *62317	\$300.00	11/15/2010	BQ4C7-K7VMD	<a href="#">Note</a>
FIRST UNITED METHODIST CHURCH	BUSINESS CHKG *62317	\$100.00	11/01/2010	BQ4C7-K7ZL2	<a href="#">Note</a>
NHA ASSOCIATES	BUSINESS CHKG *62317	\$200.00	11/29/2010	BQ4C7-K85GR real estate taxes	<a href="#">Note</a>
T. Rowe Price Funds *943-0	BUSINESS CHKG *62317	\$50.00	10/29/2010	BQ4C7-K8909	<a href="#">Note</a>

Total: \$790.00

Done

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